



COVID-19 PUBLIC FREQUENTLY ASKED QUESTIONS

1. Will the Moscow Farmers Market open this year?

The Moscow Farmers Market will open this year but will look different from a typical year. In light of the COVID-19 pandemic, staff is preparing for the Market to operate under the Governor's Stay-Home Order and in keeping with social distancing recommendations (see question 9). As markets have been deemed an essential service under the "retail/grocery" category outlined by Governor Little's Stay-Home Order, staff is working towards an opening date of June 6. However, due to social distancing recommendations, in-person booth spaces will only be available to vendors who offer fresh perishable agricultural products (see question 3). This is a stricter interpretation of the essential service category but is critical for maintaining social distancing. To support our vendors in other categories, plans are being made to provide on-line sales options and curbside pick-up for any vendors interested (see question 8).

2. What Vendors are currently permitted to be present at the Moscow Farmers Market?

- Agriculture Vendors – Fresh Produce and Nursery: Vendors who grow or produce herbs, fruits, vegetables, cut flowers, plants, grains, seeds, raw nuts, shrubs, trees, and vine starts.
- Agriculture Vendors – Meat / Poultry: Vendors who raise animals with the intent of selling the majority of those products as cuts of meat, "off the hoof" sales, and byproducts like milk, eggs, etc.
- Agriculture Vendors – Apiarist: Vendors who keep bees and manage beehives where the majority of products sold are the honey, honeycomb, and wax from their hives.
- Agriculture Vendors – Forager: Vendors who harvest qualified, unaltered items from the wild.
- Agriculture Vendors – Value-Added: We will be limiting value-added vendors attendance to those vendors that normally offer fresh, perishable agricultural products alongside their other value-added offerings.

Vendors that normally offer fresh, perishable agricultural products as part of their normal booth operations, but are considered to be in a different Vendor category, may be able to participate in the market with only these products provided space is available to do so. Such decisions to allow vendors to participate will be at the discretion of the Community Events Manager.

3. How will the online platform work?

The Moscow Farmers Market will be offering an online market place through the company Local Line, for vendors that choose to opt-in. This will be used in conjunction with the Motor-



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In Moscow Farmers Market – a curbside, drive-thru location that is located at City Hall. It will also be held on Saturdays, 8 am to 1 pm.

Like other online shopping platforms (i.e. Amazon), customers will need to create an account with Local Line to shop from our Vendors. The store is open each Tuesday at 9 am and closes each Thursday at 9 am. Customers will check-out with each individual vendor and select a time to pick-up their items at the Motor-In Moscow Farmers Market. We recommend customers selecting all of the products they are interested in purchasing before checking out with each vendor. This will help you make sure your selected pick-up time is available with each vendor upon check-out.

The Local Line platform will be used to limit the number of patrons physically attending Market by encouraging the pre-payment of orders. **There will be no exchange of cash or checks at the Motor-In Moscow Farmers Market. All items must be pre-paid.**

4. How will pick-up at the Motor-In Moscow Farmers Market work?

All vehicles will enter the City Hall parking lot (206 E. Third Street) from Second Street during their selected pick-up time. Please do not arrive early. Staff will provide directions.

Please display the first and last name of your Local Line account that the orders are under in your backseat passenger windows for staff and vendors to view. Write legible, large, and dark! Patrons will remain in their vehicles at all times.

Oversight and distribution of goods will be provided by the Community Events Division, volunteers, and any vendors that are on-site.

If a farm/producer operation already has a well-developed method for taking pre-paid orders, but is not interested in opting in to the system, they will be permitted to have an employee and vehicle at the Motor-In Moscow Farmers Market.

5. I receive SNAP/EBT benefits. Will I be able to use these benefits with the online sales platform?

SNAP/EBT customers will be able to use the online sales platform to place orders. Customers may type "SNAP/EBT Customer" into the Order Notes section so Vendors and Market staff are aware.

For the month of May, SNAP/EBT customers will be able to process their transactions at the Motor-In Moscow Farmers Market at City Hall.

Beginning in June, SNAP/EBT customers will need to visit the Backyard Harvest booth in Friendship Square to process their cards and pay for their orders. Backyard Harvest will have a list of these orders by customer. Once the transaction is processed, Backyard Harvest will stamp the order as paid so the customer has proof of payment to pick up their items.



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6. I receive WIC/Senior Farmers Market Nutrition Program (SFMNP) checks. Will I be able to use these benefits with the online sales platform?

At this time, WIC/SFMNP customers will need to use these benefits at the Moscow Farmers Market on Main Street.

7. Will the Moscow Farmers Market be providing an at-risk shopping time like local grocery stores?

Yes. The Moscow Farmers Market will provide a shopping time for at-risk populations (defined as older adults and people of any age who have serious underlying medical conditions by the CDC) for the physical market on Main Street. This time is from 8:00 am to 9:30 am.

8. How will the Moscow Farmers Market promote adequate health and safety practices? What will be required of me as a customer?

Market Operations:

- Include empty stalls between Vendor booths
- Outline and designate six feet between customer waiting areas
- Limit the number of patrons within the Market footprint and at Vendor booths
- Procure free-standing hand sanitizer dispensers for customers
- Develop sanitation procedures for Market currency

Vendor Operations:

- Vendors will sanitize credit cards upon receiving from and returning to customers
- Vendors will sanitize electronic devices between transactions
- All Vendors and their employees will wear cloth masks/face coverings
- All Vendors and their employees will use one of several, acceptable hand sanitizing methods approved by the Moscow Farmers Market.

Moscow Farmers Market on Main Street Customer Expectations:

- Wash your re-useable bags prior to attending Market
- Make a list and check it twice to expedite your trip
- Send one person from your household to complete your grocery needs
- Do not select or touch vendor products
- Use the free-standing hand sanitizer stations or temporary handwashing stations throughout the Market between Vendor transactions
- Follow the CDC guidelines and wear a cloth mask/face covering
- Abide by the Market guidelines
 - Enter the Market footprint on 6th Street and exit out 3rd Street
 - Maintain at least six feet between other shoppers
 - Wait in designated areas



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Motor-In Moscow Farmers Market Customer Expectations:

- Have space in your vehicle prior to arriving so Vendors are not needing to move items or create space to place your order
- Display the first and last name which the order(s) are under on the backseat passenger windows or on the dashboard for a windshield display, along with the names of the vendors you purchased from
- For SNAP/EBT recipients: Be ready to show your paid order form
- Stay in your vehicle
- If you are able, auto-open your trunk so Vendors may place your items into your vehicle

9. How will the Moscow Farmers Market support Vendors not permitted to attend during this time?

Social media is our most powerful tool right now. We have begun to publish snapshots of Vendors on the Market's Facebook page once they have been finalized by the Vendor.

We will also continue to share Vendor social media updates on the Moscow Farmers Market Facebook page.