

MOSCOW FARMERS MARKET



COVID-19 PUBLIC FREQUENTLY ASKED QUESTIONS

1. What Vendors are currently permitted to be present at the Moscow Farmers Market?

All vendor categories are permitted to physically attend the Moscow Farmers Market.

2. How does the Motor-In Moscow Farmers Market work?

The Moscow Farmers Market will be offering an online market place through the company Local Line, for vendors that choose to opt-in. This will be used in conjunction with the Motor-In Moscow Farmers Market – **a curbside, contactless, pick-up service** that is located by the City of Moscow Information Tent. It is held on Saturdays, with pick-up times from 8 am to 10 am.

Like other online shopping platforms (i.e. Amazon), customers will need to create an account with Local Line to shop from our Vendors. The store is open each Tuesday at 9 am and closes each Thursday at 9 am. Customers will check-out with each individual vendor and select a time to pick-up their items at the Motor-In Moscow Farmers Market. We recommend customers selecting all of the products they are interested in purchasing before checking out with each vendor. This will help you make sure your selected pick-up time is available with each vendor upon check-out.

There will be no exchange of cash or checks with the Motor-In Moscow Farmers Market. All items must be pre-paid.

3. How will pick-up at the Motor-In Moscow Farmers Market work?

Patrons are welcome to use the 4th Street roundabout by the fountain if picking up by vehicle, or may walk/bike up to the City Information Tent. Please do not arrive early. Staff and volunteers will provide directions.

If picking up by vehicle, display the first and last name which the order(s) are under in your front window dashboard, along with the names of the vendors you purchased from. Write legibly, large, and bold!

Oversight and distribution of goods will be provided by the Community Events Division, volunteers, and any vendors that are on-site.

If a farm/producer operation already has a well-developed method for taking pre-paid orders, but is not interested in opting in to the system, they will be permitted to leave orders with staff for distribution through the Motor-In Moscow Farmers Market service.

4. I receive SNAP/EBT benefits. Will I be able to use these benefits with the online sales platform?

SNAP/EBT customers will be able to use the online sales platform to place orders. Customers may type "SNAP/EBT Customer" into the Order Notes section so Vendors and Market staff are aware.



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SNAP/EBT customers will need to visit the Backyard Harvest booth in Friendship Square to process their cards and pay for their orders. Once the transaction is processed, Backyard Harvest will provide receipts for the customer to give to Motor-In MFM staff as proof of payment to pick up their items.

5. I receive WIC/Senior Farmers Market Nutrition Program (SFMNP) checks. Will I be able to use these benefits with the online sales platform?

At this time, WIC/SFMNP customers will need to use these benefits at the Moscow Farmers Market on Main Street.

6. Will the Moscow Farmers Market be providing an at-risk shopping time like local grocery stores?

Yes. The Moscow Farmers Market will provide a shopping time for at-risk populations (defined as older adults and people of any age who have serious underlying medical conditions by the CDC) for the physical market on Main Street. This time is from 8:00 am to 9:00 am.

7. How will the Moscow Farmers Market promote adequate health and safety practices? What will be required of me as a customer?

Market Operations:

- Provide free-standing hand sanitizer dispensers
- Provide handwashing station for customers
- Sanitize Market wagons between customer use and provide sanitizing wipes for customers to use when staff is unavailable

Vendor Operations:

- Vendors and their employees will use one of several, acceptable hand sanitizing methods approved by Moscow Farmers Market management
- Post signage notifying and/or verbalize to patrons of their preferences when it comes to handling products
- Post signage notifying and/or verbalize to patrons of their preferences when it comes to face coverings
- Option to sanitize credit cards upon receiving from and returning to customers
- Option to sanitize electronic devices between transactions
- Option to sanitize any tables or surfaces that patrons and their goods come into contact with

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Moscow Farmers Market on Main Street Customer Expectations:

- It is strongly encouraged that persons who have not received the COVID-19 vaccination to continue to keep 6-foot physical distance from non-household members and wear face coverings when in public when distance is unable to be maintained
- Observe any posted signage in Vendor booths
- Wash your re-useable bags prior to attending Market
- Make a list and check it twice to expedite your trip
- Send one person from your household to complete your shopping needs
- Practice good hand hygiene by using the free-standing hand sanitizer stations or temporary handwashing stations throughout the Market between Vendor transactions
- Wait to enjoy your edible items at home. If you choose to eat at the Market, patrons are encouraged to do so outside of the main thoroughfare and to wash/sanitize hands promptly prior to engaging in another transaction

Motor-In Moscow Farmers Market Customer Expectations:

- If picking up by vehicle
 - Have space in your vehicle prior to arriving so staff and volunteers are not needing to move items or create space to place your order
 - Display the first and last name which the order(s) are under in the front window/dashboard along with the names of the vendors you purchased from
 - If you are able, auto-open your trunk so staff, volunteers, and vendors may place your items into your vehicle
- If picking up via walk-up or bicycling
 - Check-in with a staff member or volunteer
- For SNAP/EBT recipients: Be ready to show your paid order form/receipts